

Shanghai Juneyao Airlines Co., Ltd.
Baggage Transportation Regulations
(Effective from 28 December , 2022)

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1. Carry-on baggage

1.1. Domestic routes

Each passenger holding a business class ticket can carry 2 pieces of carry-on baggage; each passenger holding an economy class ticket can only carry one piece of carry-on baggage. The weight of each piece shall not exceed 10 kg, the volume shall not exceed 20 cm x 40 cm x 55 cm.

1.2. International and regional routes

Each passenger holding a business class ticket can carry 2 pieces of carry-on baggage; each passenger holding an economy class ticket can only carry one piece of carry-on baggage. The weight of each piece shall not exceed 10 kg and the sum of the three sides of each piece shall not exceed 115 cm.

1.3. European routes

1.3.1 Each passenger holding a business class ticket can carry 2 pieces of carry-on baggage. The total weight of carry-on baggage shall not exceed 10 kg, and the volume of each piece shall not exceed 20cm x 40cm x 55 cm.

1.3.2 Each passenger holding an economy class ticket can only carry one piece of carry-on baggage. The weight of each piece shall not exceed 8 kg, and the volume of each piece shall not exceed 20cm x 40cm x 55cm.

1.4. Infant passengers can take the following items with them:

1.4.1. Infant's products required during transportation, such as food (infant milk powder / milk / breast milk) and diapers for infants;

1.4.2. A fully folding stroller that can be placed in the baggage rack of the cabin. (If exceeding the requirement of cabin baggage rack, the stroller must be transported as checked baggage.)

1.5. For the transportation specifications of lithium-ion batteries, please refer to the official website of Juneyao Airlines for Instructions of Carrying Dangerous Goods.

1.6. Juneyao Airlines will check your baggage before check-in and boarding. Please be sure to check in your overweight, oversized or extra baggage. Juneyao Airlines has the right to decide whether your baggage can be carried or checked in at its own discretion, taking your safety or the safety or comfort of other passengers as a reference.

2. Checked baggage

2.1. Free checked baggage allowance

2.1.1 Domestic routes

Class	Location Code	Free checked baggage allowance
Business class	J/C/D/A/R/I	30KG
Economy class	Y/B/M/U/H/Q/V/W/S/T	20KG
Low-carbon economy class	Z/E/K/L	0KG
Group class	E	20KG
Free Economy Class	N	20KG
Economy class frequent flyer redemption	X	20KG
Child, (occupied infant ticket)	J	30KG
	Y	20KG
Disabled soldier/policeman	Y	20KG
Infant (non-occupied infant ticket)	J/Y	0KG
Transit class	G	20KG

2.1.1.1 The maximum weight of each piece of checked baggage shall not exceed 50kg, and the volume shall not exceed 40cm × 60cm × 100cm. Baggage with a volume exceeding the above-mentioned regulations can only be checked in with the prior consent of Juneyao Airlines.

2.1.1.2 There is no free baggage allowance for infant (non-occupied infant ticket) . One fully foldable lightweight

stroller can be checked in free for each infant (non-occupied infant ticket) .

2.1.1.3 For domestic Juneyao Airlines connecting flight segments that constitute regional and international transportation, the free baggage allowance for each passenger is calculated based on the applicable free baggage allowance for regional and international routes; the maximum weight of each piece of baggage shall not exceed the weight specified for the regional and international routes.

2.1.1.4 Except for Juneyao Airlines' official transit "G+G" products and the Juneyao designated interline transit products, for other types of connecting tickets, the free checked baggage allowance is calculated according to the respective classes of the two flight segments.

2.1.1.5 The free baggage allowance for charter flights (including subsidies) applies to the above class of service and free checked baggage allowance.

2.1.2 Regional and international (including European routes)

Class	Number of baggage (piece)	Maximum weight (per piece)	Baggage size limit (per piece)
Business class	2	32KG	The sum of the three sides shall not exceed 158CM
Economy class	1 (except Japan, South Korea and Singapore)	23KG	
	2 (Japan, South Korea and Singapore route)		
Child, occupied infant	Equivalent free baggage allowance for adults		

Infant	1	23KG	The sum of the three sides shall not exceed 115cm Note: the sum of three sides of the baggage for passengers holding tickets including Helsinki segment shall not exceed 158CM
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2.2 Changed baggage rules

2.2.1 Due to the reasons of Juneyao Airlines, if the passenger requests to take another flight, the baggage transportation should be changed accordingly. The excess baggage fee that has been collected will not be refunded and deficiency shall not be repaid; the declared value surcharge that has been delivered will not be refunded. If the passenger is arranged to endorse the flight of another carrier, the baggage should be returned, and the excess baggage fee and the declared value surcharge that have been paid will be refunded.

2.2.2 If the passenger requests to return the baggage at the stopover point, the excess baggage fee collected for the partial unused tickets will not be refunded.

2.3 Other provisions

2.3.1 Juneyao Airlines has the right to adjust the amount of carry-on baggage and free checked baggage, please refer to the scheme updated and announced on the official website of Juneyao Airlines.

2.3.2 Disabled passenger assistive devices (including but not limited to wheelchairs, walking sticks, prosthetics) are not included in the free checked baggage allowance and can be transported for additional free of charge.

2.3.3 For code-share flights and interline flights involving international connecting segments, as the cooperative

class does not involve low-carbon economy class, the baggage regulations will not be adjusted.

2.3.4 Juneyao Airlines flights included in the connecting ticket are subject to the above-mentioned rules of class and free checked baggage allowance.

2.3.5 There is no free baggage allowance for seat-occupying baggage.

2.3.6 The standard of extra free baggage for VIP members of Juneyao Airlines remains unchanged, and the specific rules refer to the "Ruyi Club Membership Manual" published on Juneyao Airlines' official website.

2.3.7 When purchasing an upgraded product, the free baggage allowance of the upgraded class shall prevail, except that the product rules specify that the service rights are provided according to the original class.

2.3.8 According to the Civil Aviation Law, lithium batteries, power banks, lighters and other prohibited items are prohibited from being checked in.

3. Special baggage

3.1 Baggage with declared value

For details, please refer to the " Baggage with declared value " clause in "General Conditions of Carriage for Domestic Passenger and Baggage" and "General Conditions of Carriage for International Passenger and Baggage".

3.2 Seat-occupying baggage

For details, please refer to the " Seat-occupying baggage " clause in "General Conditions of Carriage for Domestic Passenger and

Baggage" and "General Conditions of Carriage for International Passenger and Baggage"

3.3 Sports equipment

3.3.1 Golf equipment

3.3.1.1 Each set of golf equipment is limited to one bag(including golf balls, clubs) and one pair of golf shoes.

3.3.1.2 Each passenger is only entitled to one set of golf equipment, and the excess will be treated as ordinary baggage.

3.3.2 Ski/skating equipment

3.3.2.1 Each set of ski/skating equipment is limited to one sled, one pair of poles, and one pair of ski boots.

3.3.2.1 Each passenger is only entitled to one set of ski/skating equipment, and the excess will be treated as ordinary baggage.

3.4 Firearms/Ammunition

For details, please refer to the "General Conditions of Carriage for Domestic Passenger and Baggage" and "General Conditions of Carriage for International Passenger and Baggage" "Items Restricted for Carriage".

3.5 Human Donated Organs and Blood Products

3.5.1 For the transportation of human donated organs, the company does not provide special services for the time being, nor does it handle the declaration of value for the time being, and only provides transportation services with reference to ordinary baggage.

3.5.2 In order to ensure the normal transportation of such items and the legality of such items, when transporting such items, passengers should provide a doctor's qualification

certificate and a certificate issued by a medical institution with relevant qualifications.

3.5.3 When passengers carry such items, the packaging of the items should not affect other passengers, and there will be no leakage of the contents. If dry ice or liquid nitrogen is used as a refrigerant, its carrying requirements should also comply with the corresponding clauses in the company's "Dangerous Goods Manual".

3.5.4 If a passenger takes an international flight, the passenger should also abide by the administrative measures for quarantine of articles carried by entry-exit personnel and relevant laws.

3.6 Service dog

For details, please refer to the "General Conditions of Carriage for Domestic Passenger and Baggage" and "General Conditions of Carriage for International Passenger and Baggage", "Service Dog Carriage" clause.

3.7 Light and Spongy Baggage

3.7.1 Passengers' checked baggage exceeding 6,000 cubic centimeters per kilogram is accepted as light and spongy baggage (or low-density baggage).

3.7.2 Light and spongy baggage should be transported as checked baggage.

3.7.3 The volume of light and spongy baggage is equivalent to one kilogram per 6,000 cubic centimeters.

3.7.4 Light and spongy baggage with oversized volume is handled according to large baggage.

3.7.5 According to the cargo space of the aircraft (flight) and the loading of other goods, the company reserves the

right to refuse to accept checked baggage, or to arrange other aircraft (flights) to carry the baggage by the checked baggage clause.

3.8 Electric Wheelchairs

3.8.1 When passengers with limited mobility or temporary disabilities use battery-powered wheelchairs or other similar means of transportation, the electric wheelchair or other similar means of transportation must be checked in and transported in the cargo.

3.8.2 According to different battery types, electric wheelchairs can be divided into non-spillable battery-powered wheelchairs, spillable battery-powered wheelchairs, and lithium battery-powered wheelchairs.

3.8.3 Passengers should apply for the transportation of electric wheelchairs to the company in advance so that the company can complete the transportation arrangement.

3.9 Confidential Documents / Diplomatic Pouches

For details, please refer to the "General Conditions of Carriage for Domestic Passenger and Baggage", "General Conditions of Carriage for International Passenger and Baggage" "Diplomatic Pouches" clause.

3.10 Sports bicycles

3.10.1 The company only accepts single-seat sports bicycles.

3.10.2 When transporting sports bicycle as baggage, it can only be transported in the cargo compartment as checked baggage.

3.10.3 Before the bicycle is checked in, the bicycle handlebar should be rotated 90 degrees and fixed, the wheel should be removed and the tire should be deflated.

3.10.4 Passengers' checked sports bicycle shall be handled as light and spongy baggage.

3.11 Portable electronic devices

For details, please refer to the "General Conditions of Carriage for Domestic Passenger and Baggage", "General Conditions of Carriage for International Passenger and Baggage" "Electronic Equipment" clause.

4. Purchase of excess baggage allowance

Passengers traveling on Juneyao Airlines can purchase excess baggage allowance through online channels (Juneyao Airlines APP, Juneyao Airlines WeChat mini-program, etc.) after purchasing a ticket and before checking in.

4.1. Excess baggage allowance rates

Distance travelled (km)	Charges (CNY/kg)	Remarks
0-999	11 CNY/kg	In 1 kg units
1000-1999	14 CNY/kg	
2000 and above	18 CNY/kg	

4.2. Rules of Use

4.2.1. If the weight of excess baggage purchased exceeds the actual checked weight, it will not be refunded.

4.2.2. The excess baggage allowance can only be used for this flight, and cannot be used repeatedly or transferred to others.

4.3. Refund and Change Rules

4.3.1. Excess baggage allowance can only be bought in full and returned in full.

4.3.2. If the passenger ticket has been used normally, the excess baggage allowance is not refundable.

4.3.3. If the ticket is not used, voluntarily rescheduled or voluntarily refunded, you can apply for a full refund of the excess baggage allowance through the original purchase channel.

4.4. Handling of flight schedules and flight delays and cancellations

4.4.1. Involuntary rescheduling: If the original ticket number remains unchanged, the excess baggage allowance purchased in the ticket will be rescheduled simultaneously; if the ticket number is changed, the excess baggage allowance cannot be changed to the new flight simultaneously, you need to apply for excess baggage allowance refund through the original purchase channel.

4.4.2. Involuntary refund: Passengers can apply for a full refund of the excess baggage allowance through the original channel.

4.4.3. If passengers voluntarily or involuntarily sign up for a flight of another operator, they should apply for a full refund of the excess baggage allowance through the original channel.

4.5. Only electronic invoices for excess baggage products are available, if passengers need them, please apply for invoicing through the original purchase channel after the trip.

5. Excess baggage fee

5.1. Domestic routes

5.1.1. Juneyao Airlines uses the weight-based system to calculate the free baggage allowance on all domestic routes.

5.1.2. The part of checked baggage that exceeds the free baggage allowance of the passenger is called excess baggage; excess baggage fee should be paid. If excess baggage fee is charged, excess baggage check should be issued to the passenger.

5.1.3. Excess baggage weight

5.1.3.1. The weight of excess baggage is measured in kilograms,

and the part of less than 1 kilogram is rounded up to the nearest whole, and the calculation formula is:

Excess baggage weight = weight of checked baggage - free baggage allowance

5.1.3.2. When calculating the free baggage allowance, in addition to identifying the free baggage that comes with the ticket, it should also add the extra free baggage allowance enjoyed by Juneyao Airlines VIP members.

5.1.3.3. Online pre-purchased excess baggage allowance can be used to deduct excess baggage weight. The excess baggage allowance is subject to the display in the departure system.

5.1.4. Rates

The unit price per kilogram of excess baggage is priced differently according to the voyage distance of the flight, and the rates are as follows.

Distance travelled (km)	Charges (CNY/kg)	Remarks
0-999	12 CNY/kg	The unit is 1 kg, and the part less than 1 kg is rounded up
1000-1999	15 CNY/kg	
2000 and above	20 CNY/kg	

5.1.4.1. Holders of "G+G", the official transit product of Juneyao Airlines, and tickets of Juneyao designated interline transit products, will be charged for excess baggage at the departure station if the flight supports direct baggage registration, and the distance is calculated as the sum of the distance of each section; if the flight requires sectional check-in, the excess baggage charges will be paid separately at the departure airport and the transit airport, and the distance is the distance of each section.

5.1.4.2. The overweight part of special baggage is charged according to the above-mentioned charges.

5.2. International and regional routes (including European routes)

5.2.1. All international and regional routes of Juneyao Airlines should use the piece-based system to calculate free baggage allowance.

5.2.2. The part of checked baggage that exceeds the free baggage allowance of the passenger is called excess baggage; excess baggage fee should be paid. If excess baggage fee is charged, excess baggage check should be issued to the passenger.

5.2.3. Rates

The excess baggage rates are calculated according to the fixed rates announced and applied by the International Air Transport Association (IATA) in the Passenger Air Tariff (PAT). The charges are based on the instantly updated plan on the website of Juneyao Airlines, and the amount of charges is in the currency of the country or region, with the decimal point retained to ones place and the last digit rounded off.

5.3. Special Baggage

5.3.1. Golf equipment

5.3.1.1. Weight-based system, the lower of the following two ways:

- a. Excluded from the free baggage allowance, each set of golf equipment is charged an excess baggage fee of 6kg; If the weight exceeds 15KG, the excess baggage fee will be charged after the excess part is accumulated on the basis of 6kg.
- b. The free baggage allowance is included, and the excess baggage fee is calculated according to the total excess weight of the actual weight of the golf equipment plus other baggage.
- c. The excess baggage rate is in accordance with the ordinary baggage excess baggage rate.

5.3.1.2. Piece-based system:

Each set of golf equipment is based on 1 piece of baggage, and the excess baggage rate is based on 50% of the PAT published fixed rate.

5.3.2. Ski / skating equipment

5.3.2.1. Weight-based system, the lower of the following two ways:

- a. Excluded from the free baggage allowance, each set of ski/skating equipment will be charged an excess baggage fee of 3kg.
- b. Included in the free baggage allowance, the excess baggage fee will be charged based on the actual weight of the ski/skating equipment plus the total excess weight of other baggage.
- c. The excess baggage rate is based on the normal baggage excess baggage rate.

5.3.2.2. Piece-based system:

Each set of ski/skating equipment is based on 1 piece of baggage, and the excess baggage rate is based on 1/3 of the PAT published fixed rate.

5.3.3. Other sports equipment

No special regulations, refer to the regulations and rates published by PAT for baggage charges.

5.3.4. Light and Spongy Baggage

If the volume-converted weight exceeds the free baggage allowance, the corresponding excess baggage fee shall be paid.

6. Compensation for temporary daily necessities

Due to Juneyao Airlines, the checked baggage of passengers failed to arrive on the same plane with passengers, resulting in inconvenience of passengers' travel life:

6.1 Domestic flights: Juneyao Airlines will give economy class passengers RMB 200/person and business class RMB 300/person respectively as compensation for temporary daily necessities.

6.2 International and regional routes (including European routes): Juneyao Airlines will give economy class passengers RMB 300 (or equivalent foreign currency) / person and business class passengers RMB

400 (or equivalent foreign currency) as compensation for temporary daily necessities.